

Jenway Warranty Information

All of our equipment is guaranteed against any defect in material or workmanship, when used under laboratory conditions for the warranty period specified below. This period is effective from the date of purchase; within this period all defective parts will be replaced free of charge provided that the defect is not the result of an accident, misuse or negligence.

| Product | Warranty Period |
|--|------------------------|
| Spectrophotometers | |
| 62 series fluorimeters | 3 years |
| 63 series spectrophotometers | 3 years |
| Aquanova and Genova spectrophotometers | 3 years |
| 72 series and Genova Bio spectrophotometers | 2 years |
| 73 series spectrophotometers | 3 years |
| Genova Plus and Genova Nano spectrophotometer | 3 years |
| 67 series spectrophotometers | 3 years |
| 6800 spectrophotometer | 1 year |
| 6850 spectrophotometer | 1 year |
| Lamps for spectrophotometers | |
| Tungsten lamps | 1 year |
| Xenon lamps for the 73, 67 series, Genova Plus, Genova Nano and 62 series fluorimeters | 3 years |
| Xenon lamps for the 63 series and Genova | 1 year |
| Xenon lamps for the 7205 and Genova Bio | 2 years |
| Deuterium lamps | 1 year |
| Accessories for spectrophotometers | 1 year |
| Other products | |
| Colorimeter | 3 years |
| Flame photometers | 3 years |
| Hotplate/stirrers | 3 years |
| Conductivity meters | 3 years |
| Dissolved oxygen meters | 3 years |
| Ion meters | 3 years |
| pH meters | 3 years |
| Portable pH meters (Models 550 and 570) | 2 years |
| Conductivity, DO ₂ , ISE and pH probes | 6 months |
| Temperature probes | 1 year |
| Accessories for all other products | 1 year |
| Products with shelf life | Until the expiry date |
| Spare parts | 1 year |

Updated in 2017

